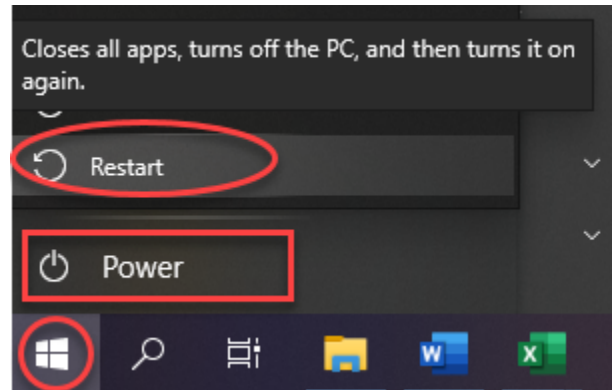


Updating your FCPS Laptop for SOLs

In order to make sure that your laptop is ready for testing there are several steps that must be followed while you are connected to the fcps.edu internet (Fairfax wireless).

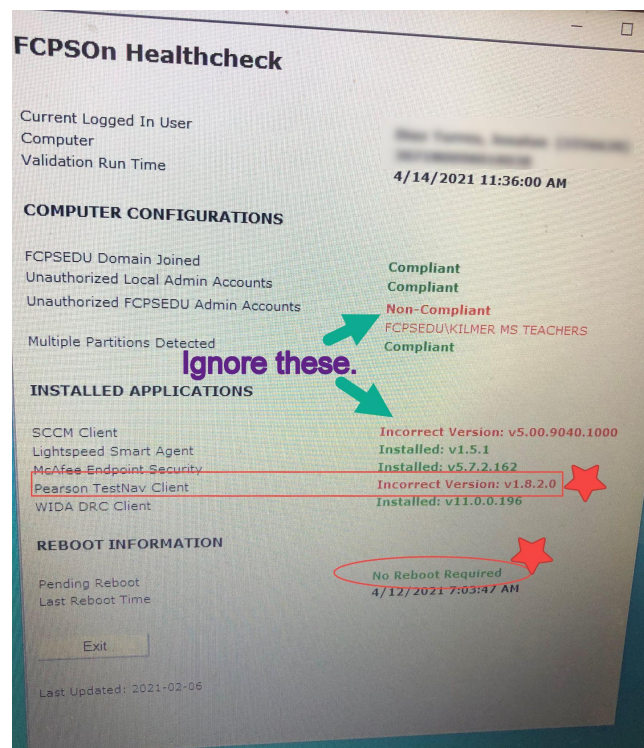
1. Restart your laptop. In the lower left corner of your screen click the **Windows icon**. Then click **Power**. Then click **Restart**.



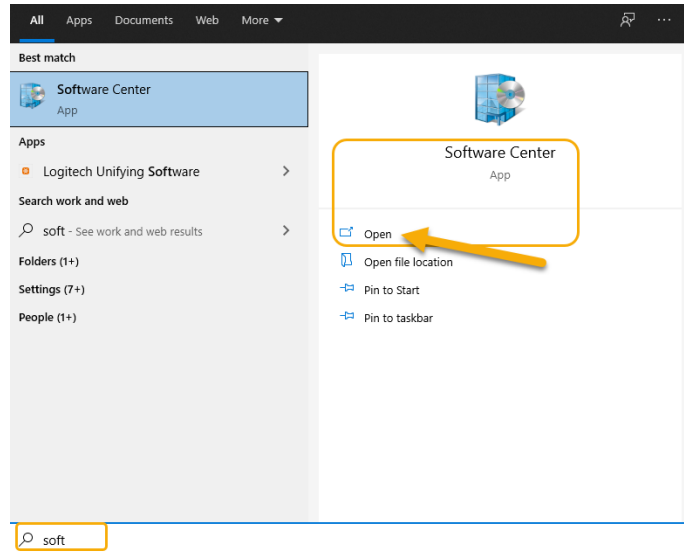
2. After your computer has restarted and you log back in, find the FCPSOn_Healthcheck.exe icon on your desktop, and double click.



3. On the FCPSOn Healthcheck report there are 2 important things to check. The line that says **Pearson TestNav Client** should be in green, indicating it is up to date, and it should say **No Reboot Required** at the bottom.

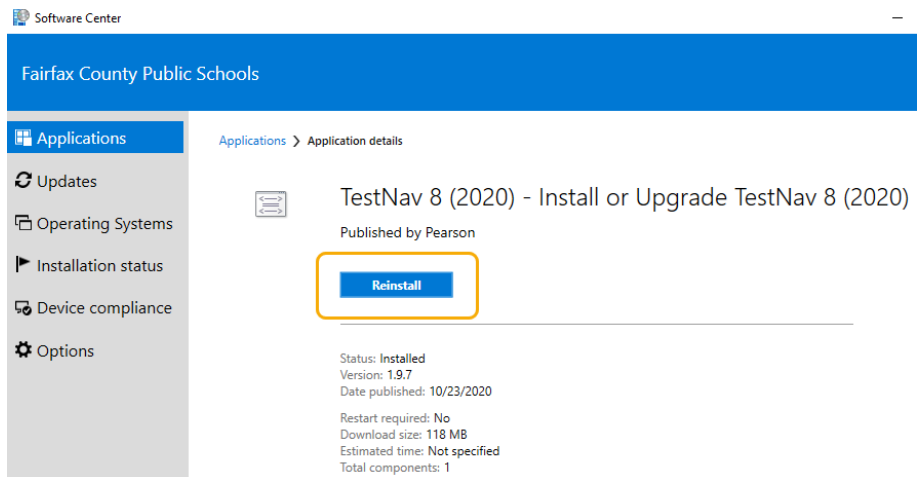


4. If the Pearson TestNav Client is showing that it needs to be updated, In the search bar next to your windows icon type “soft”



5. Open the Software Center

6. Click on TestNav 8 (2020) Install or Upgrade



7. Click Install or Reinstall

8. After installation is complete, run the HealthCheck again

9. You may need to restart your computer one more time, and repeat the HealthCheck.

10. If you still have errors please fill out a ticket at this website:

<https://itweb.fcps.edu/studentssupport/index.cfm>